

## MESSAGE FROM THE MAYOR

Burnaby is an incredible place to live.

I'm reminded of this every day—from our abundant green spaces to the vibrant town centres that make our city unique—there is no shortage of things to see and do in our community.

Burnaby has always been a vibrant place to live, a community shaped in large part by the incredible diversity of our residents. This issue of City Connect features stories that highlight the amazing things our neighbours have accomplished—even in the face of adversity.

They remind us that our residents will always be our greatest asset.

As a City, we are committed to find ways to serve our residents even better—by overhauling our online registration system, by making progress on our climate goals and by supporting industries that create well-paying jobs in our community.

This year, we break ground on several major projects that will shape our city for generations to come. From incredible recreation facilities designed to meet the needs of our growing community, to state-of-the-art infrastructure projects that will make our city safer and more sustainable, we're building the future of Burnaby.

This is an exciting time, and I'm proud of the progress we're making towards building a better city that serves everyone.

— Mayor Mike Hurley

## ONLINE ACTIVITY REGISTRATION SYSTEM COMING IN JULY

We're moving to a new, user-friendly online activity registration system in time for the busy fall recreation and culture season. Not only will our new WebReg help us to serve you better, but it will also provide you with more effective and efficient tools to register for activities and manage your account.

Some of the new features of our new online registration system include:

- » a simple login using your email and a password
- » an improved filter and search function to find activities quickly
- » a personalized calendar so you can view your family's schedule and save to your own device
- » a Wish List feature to save programs you're interested in for easier registration

### ALREADY HAVE AN ACCOUNT? MAKE SURE IT'S UP TO DATE

An email address will be essential to access our new registration system online. If you haven't done so already, add your email to your existing account in our current WebReg system right away—this will help make for a smoother transition of your account information to our new

system. Also check that your address, phone numbers and birthdates are correct, and ensure that the people listed within your account are current and their names are spelled correctly. Be sure to use or redeem any refund credits that may exist on your account.

You can update your information by dropping by one of our recreation or arts facilities or by giving us a call.

We'll be here for any bumps along the way!

As with any new system, there is potential for some unforeseen bumps or glitches. Our team has made this project a priority and will work with you throughout the process if any issues arise. We thank you in advance for your patience and understanding as we strive to deliver a better experience.

**NOTE:** We're continuing to use our existing WebReg system for summer registration. Our new system will be launching in the fall.

Stay informed: [Burnaby.ca/RegistrationSystem](https://Burnaby.ca/RegistrationSystem)



*The BUSAR team played an important role in Turkey's emergency response efforts.*

# BURNABY FIREFIGHTERS HELP EARTHQUAKE VICTIMS

Every day, Burnaby's highly trained first responders put their skills into action to save lives in our community. Earlier this year, they used those skills to save lives halfway across the world.

After a terrible earthquake devastated regions of Turkey and Syria, a call went out for international aid and Burnaby firefighters were among those who answered the call. The Burnaby Urban Search and Rescue (BUSAR) team is a group of professional firefighters, police and first responders who volunteer their time to help people in countries that have been affected by natural disasters.

Their training and skills made them indispensable on the ground in Turkey. Shortly after the team arrived, they got to work digging through the rubble to find survivors and aid in the recovery effort. They earned international recognition for their efforts, as the BUSAR team successfully helped to locate and rescue a woman who had been trapped under the rubble for days.

It was a story that provided hope in the wake of an almost unimaginable tragedy. And it showcased how our first responders are among the finest trained in the world.

The 10 volunteers from the BUSAR team includes Burnaby firefighters Ryan Berry, Kevin Douglas, Rory Graham, Luke Kavanagh, Rob Lee, Brodie McKenzie, Shawn Mohammed, Ryan Moon, David Parker, and from White Rock Fire, Norm MacLeod.

The BUSAR team's work in Turkey offered the kind of real-world experience for the crews that will benefit the work they do in our community.



*BUSAR team aids in the recovery effort in Turkey.*

## COOLING CENTRES WILL OPEN DURING EXTREME HEAT

The City of Burnaby wants to ensure residents take the steps needed to be safe during times of extreme heat. In the event of extreme heat, the City will open four Cooling Centres for anyone seeking relief.

**HOURS: 10 am-10 pm** (Open daily until extreme heat has ended.)

### Cooling Centres:

- » Bonsor Recreation Complex
- » Cameron Recreation Complex
- » Edmonds Community Centre
- » Eileen Dailly Leisure Pool and Fitness Centre

All Cooling Centres are air-conditioned and have seating, drinking water, washrooms and free public Wi-Fi.

Did you know that you can go to any public facility during operating hours to find relief from the heat? This includes all recreation centres, libraries, Shadbolt Centre for the Arts, Burnaby Village Museum and City Hall.

Learn more: [Burnaby.ca/ExtremeHeat](https://burnaby.ca/ExtremeHeat)

# THIS IS CLIMATE ACTION

## CULTIVATING CLIMATE-FRIENDLY LAWNS AND GARDENS

Did you know that gas-powered lawn and garden tools produce more harmful air pollutants than most cars? According to Environment Canada, running a gas-powered lawn mower for just one hour can generate more ground-level ozone and carbon emissions than driving a mid-sized passenger vehicle 480 kilometres. That's like driving from Burnaby to Seattle—and back.

So, before you fall into your weekly lawn mowing and trimming routine, here are a few ideas how you can use your yard to reduce your carbon footprint.

### ELECTRIFY

Ditch your old gas mower, trimmer and leaf blower and invest in new battery powered models. You'll be amazed at what's available and how far electric lawn and garden equipment has come. Besides being non-polluting, battery powered mowers and trimmers are typically lighter and quieter than their gas-powered counterparts. If you have a big lawn, invest in a spare battery and keep it fully charged and handy for a quick change. Or, if you can manage it, opt for human-powered tools—like a reel mower, a rake and a broom.

### GROW YOUR OWN

Convert a portion of your lawn to a vegetable and herb garden. Growing your own vegetables is a fun and healthy alternative to buying them at the grocery store. Having fresh veggies at your doorstep decreases the number of trips you need to make to the store. It also lowers the demand for produce trucked from farms in places like California and Mexico.

Don't have a yard? Balconies and patios can also be turned into productive vegetable, herb and flower gardens using an assortment of pots and planter boxes.

### BEE FRIENDLY!

Turn your yard into an oasis for pollinators. Bees and other pollinators—such as birds, bats, butterflies, moths, flies and beetles—are crucial to flowering plants and food production. Pollinator populations are in decline because of habitat loss, pesticides, pollutants and changes in climatic patterns. They need our help.

For information on planting and maintaining eco- and climate-friendly lawns and gardens in Burnaby, visit [GrowGreenGuide.ca](http://GrowGreenGuide.ca), produced collaboratively by Metro Vancouver and the UBC Botanical Garden.

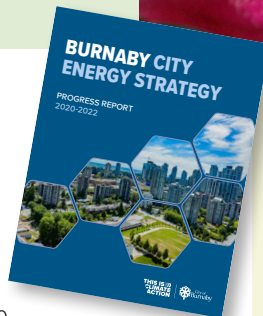


## TRACKING BURNABY'S PROGRESS TOWARD CARBON NEUTRALITY

While Burnaby's city-wide climate action goal is to be carbon neutral by 2050, the City has set a more aggressive target for itself—to reach net-zero emissions in its own corporate operations by 2040. Highlights of the actions we've taken over the past two years include:

- » introduced an internal Carbon Pricing Policy
- » installed 133 Level 2 fleet-specific EV charging stations and started the transition of our light-duty fleet to EVs
- » began requiring zero-emission design considerations for future civic facilities
- » participated in and renewed our commitment to the Building Benchmark BC project

Learn more: [Burnaby.ca/EnergyStrategyReport](http://Burnaby.ca/EnergyStrategyReport)



## READY, SET, PEDAL

Cycling is a great way to lower carbon emissions and improve your health—and have a little fun.

The 2023 Burnaby Bike Map is now available to help plan your routes— and it's free! The map has been redesigned with updated bike routes, a new classification system based on rider ability and comfort level, and inset maps highlighting complex route connections.

Download the new map by visiting [Burnaby.ca/BikeMap](http://Burnaby.ca/BikeMap). Printed versions are available at in libraries, recreational facilities and community centres, as well as in bike shops and educational institutions.





# TRUTH AND RECONCILIATION IN ACTION AT THE CITY OF BURNABY

Burnaby is a vibrant city thanks to its incredible diversity. We strive to be an inclusive community where we celebrate our differences and share our cultural traditions without fear of discrimination.

Living up to that promise means accounting for our troubled history—and moving forward with a renewed commitment to the process of reconciliation with First Nations—as well as the Chinese Canadian community.

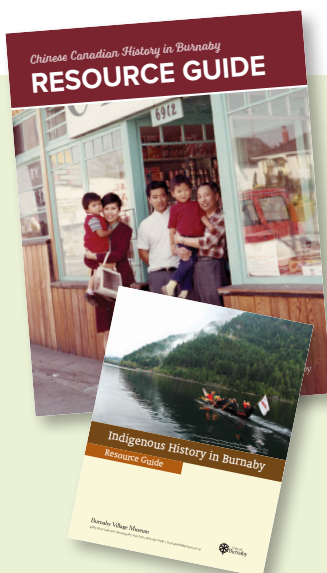
In 2023, the City is acknowledging the 100th anniversary of the introduction of the Chinese Exclusion Act in 1923. This discriminatory piece of federal legislation severely limited the ability of people of Chinese descent from immigrating to Canada. The City is also reflecting on its own role in historic discrimination against people of Chinese descent and has initiated a process to

consult with the community to identify actions for reconciliation with the Chinese Canadian community for its past actions, including acknowledgement and a formal apology.

The City is also working on building relationships with local First Nations and exploring ways to make Burnaby a welcoming and safe place for Indigenous community members.

That work continues today, as City Council works continues to initiate formal relationships with the səłlilwətaʔł (Tsleil-Waututh) Nation, the ǰicəy (Katzie), ǰʷɑ:ńłəń (Kwantlen), kʷikʷəłəm (Kwikwetlem), xʷməθkʷəyəm (Musqueam), and Sḵwxwú7mesh Úxwumixw (Squamish) Nations.

Learn more: [Burnaby.ca/DiversityInclusion](https://burnaby.ca/DiversityInclusion)




## HONOURING BURNABY'S DIVERSE HISTORY

The story of this place we now call Burnaby is both rich and diverse. Two resource guides that highlight the contributions of members of historically marginalized communities are available for further learning.

In 2022, the City launched the *Chinese Canadian History in Burnaby Resource Guide* to showcase and honour the contributions of Chinese Canadians towards the development of Burnaby. The guide was developed in partnership with a volunteer advisory committee of academic and community advisors coordinated by the Burnaby Village Museum. The guide serves as a curriculum resource for teachers and students of elementary and secondary schools.

It builds on the success of the award-winning *Indigenous History in Burnaby Resource Guide*, published in 2020 by the Burnaby Village Museum. The guide provides an overview of həńǰəmińəń and Sḵwxwú7mesh history in Burnaby from the time of the ancestors to the present day.

Both guides are available free of charge in digital format through [HeritageBurnaby.ca](https://HeritageBurnaby.ca)



*Charlotte is just one of many Burnaby residents who are having a better transition through redevelopment thanks to the Tenant Assistance program.*

## FAMILIES BENEFIT FROM TENANT ASSISTANCE

Just over three years after it was approved by City Council, Burnaby residents are benefiting from the City's Tenant Assistance Policy—one of the most comprehensive set of protections afforded to renters anywhere in Canada.

Hundreds of tenants from over 30 buildings undergoing redevelopment are now accessing benefits and protections through the Tenant Assistance Policy, which provides tenants with help with securing an interim unit to rent and access to monthly rent top-up payments—to ensure they can continue to pay the same rent while they wait for the replacement unit to be built.

Charlotte Rittel is one of those tenants. A Burnaby resident for more than 10 years, Charlotte was informed in 2022 that her building was slated to be redeveloped into condos.

“Tenant assistance provided me with a feeling of security and comfort, and the support I needed during a stressful time in my life,” said Charlotte.

Charlotte was provided with professional movers who helped ease the transition into her new home. And best of all, once the new building is complete in Burnaby, Charlotte will be offered a new unit with the same number of bedrooms she had before, at the same rent (plus any Residential Tenancy Act rent increases) that she had been paying.

The City's top priority is the safety and security of residents, even as our city continues to grow. Burnaby's Tenant Assistance Policy is a key part of our promise to ensure residents can continue to live in the community they call home.

Learn more: [Burnaby.ca/RentersOffice](https://burnaby.ca/RentersOffice)

## CREATING MORE AFFORDABLE RENTAL HOMES FOR BURNABY RESIDENTS

As the cost of housing around Metro Vancouver continues to rise, the City of Burnaby's approach to creating affordable rental housing is beginning to generate real results.

As of April 3, 2023, approximately 7,000 new units of non-market rental housing were either being built or were in the development stream in Burnaby, compared to approximately 4,700 market rental units. Non-market rentals are units offered at below market rental rates—providing good options for families, seniors, people with low income, young people and people with disabilities.

And there are also even more homes in development through the City's various master plans—which include over 4,000 non-market rental units and over 6,100 market rental units. In total, we anticipate more than 11,000 new units of non-market housing in Burnaby in the coming years, with many of these units expected to be move-in ready over the next few years.

By creating an abundance of affordable housing, we're setting the stage for families and young professionals to build their lives in Burnaby—ensuring that our community remains a place where everyone can find a home, afford a home and feel at home.

## NEW TYPES OF HOUSING ON THE WAY IN BURNABY

When it comes to housing, everyone has different needs—that's why the City has launched a Housing Choices Program to support the creation of new types of housing in single-family neighbourhoods.

Housing Choices is about bridging the gap between single-family homes and apartments or condos. The first part of this program will allow Burnaby residents to build laneway houses in single-family neighbourhoods. At the same time, the City is expanding where secondary suites are permitted, to create even more opportunities for homeowners to make use of their space.

As this program evolves, the City plans to consider a full range of “missing middle” types of housing, including triplexes, fourplexes and row homes.

Burnaby residents have made it clear that we need to think outside the box to address the housing crisis—and this program is one way of delivering on that promise.

Learn more: [Burnaby.ca/HousingChoices](https://burnaby.ca/HousingChoices)



# BUILDING TO SERVE RESIDENTS AS OUR CITY GROWS

The City of Burnaby is undergoing a significant period of renewal, building new facilities to serve the needs of residents as our city grows. And we're doing it all without incurring any debt. That's because the City uses its considerable reserves to fund construction of major new facilities. For residents, that means no new property tax draw is required to fund construction.

Learn about all the City's projects underway at [Burnaby.ca/Projects](https://burnaby.ca/projects)

## ROSEMARY BROWN ARENA

**Address:** 10th Avenue and 18th Street    **Estimated completion:** 2023 (fall)

**Where we are now:** The City expects to celebrate the grand opening this fall.

**Features:** Named for politician and social justice champion Rosemary Brown, this state-of-the-art recreation facility will accommodate ice sports, as well as lacrosse, ball hockey, inline hockey, community events and City-run programs. It includes two NHL-sized rinks and amenities, as well as an outdoor rooftop patio. The arena will also feature a stunning piece of public art, designed by local BC artist Jill Anholt.



## BURNABY LAKE AQUATIC AND ARENA

**Address:** 3676 Kensington Avenue    **Estimated completion:** 2026

**Where we are now:** Construction is beginning this year on the Burnaby Lake Aquatic and Arena Facility, which is replacing CG Brown Memorial Pool and Burnaby Lake Arena.

**Features:** This will be a destination recreation facility featuring an NHL-sized arena with seats for 200 spectators, as well as an aquatic facility equipped with a 50 metre pool, a 25 metre pool, a leisure pool and a family sized hot pool. It will meet the needs of Burnaby residents, while expanding the City's capacity to host major sporting events.



## CONFEDERATION PARK COMMUNITY CENTRE

**Address:** Willingdon Avenue and Albert Street    **Estimated completion:** 2027

**Where we are now:** The City is doing detailed design with aim to break ground in 2024.

**Features:** This new community centre will be a focal point for Burnaby's growing northwest quadrant, bringing together existing facilities and providing new and improved spaces for arts, fitness and recreational activities. The new three-level facility will be built adjacent to the pool and library and will include two gyms, a fitness centre, a dedicated seniors' facility, childminding and a youth lounge.



## CAMERON COMMUNITY CENTRE AND LIBRARY

**Address:** 9523 Cameron Street    **Estimated completion:** 2026

**Where we are now:** Construction is anticipated to begin in fall 2023. At that time, a temporary community centre and library will open in The City of Lougheed Shopping Centre.

**Features:** The new facility will feature a new library and aquatic facility, as well as a gymnasium with two full-sized basketball courts, a weight room and cardio facilities, as well as dedicated youth and senior spaces.



# BURNABY IS AT THE HEART OF HOLLYWOOD NORTH

From acclaimed TV series such as *Yellowjackets* and *The Good Doctor*, to major motion pictures such as *Jurassic World: Dominion* and *Deadpool 2*, Burnaby has earned a reputation as a hot spot for film and television production. It's no surprise, given that more than 60% of the studio spaces in Metro Vancouver are located in Burnaby—along with stunning natural backdrops including Burnaby Mountain and Deer Lake Park.

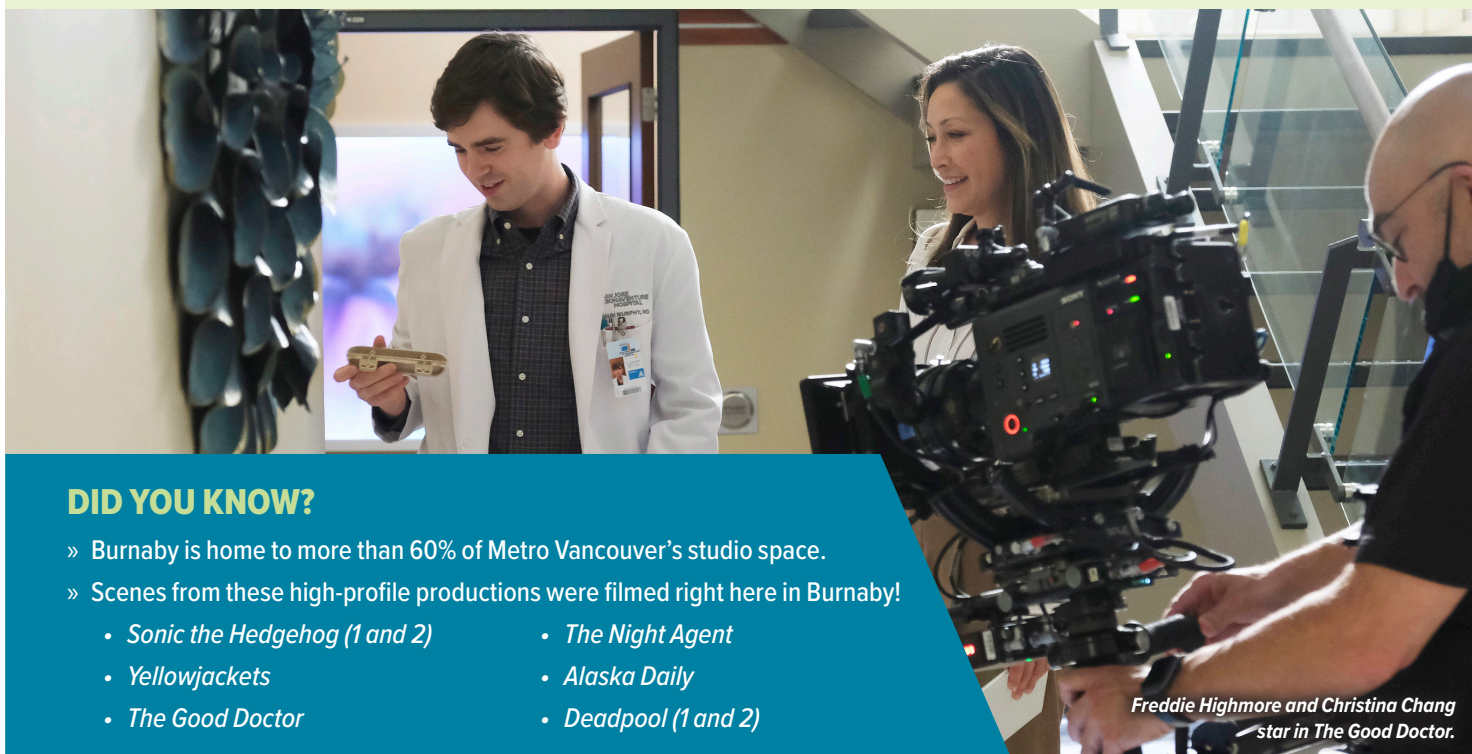
That reputation is set to grow over the next four years, as Bridge Studios has committed to opening 42 more sound stages in Burnaby, including a state-of-the-art 300,000-square-foot film studio on Marine Way. This new project alone will support more than 1,000 well-paying jobs in our city and solidifies Burnaby's reputation as the premier destination for film production in

Metro Vancouver, which ranks as the third-largest film and TV production centre in North America.

The City of Burnaby plays an important role in supporting the growth of the film and television production industry. In addition to facilitating the development of the new Bridge Studios location on Marine Way, the City operates the Burnaby Film Office, which helps to guide producers through the permitting and approvals process to ensure their projects move forward smoothly.

Showing off our city while creating economic opportunities for our residents—that's a win-win for the City of Burnaby.

Learn more: [Burnaby.ca/Film](https://Burnaby.ca/Film)



Freddie Highmore and Christina Chang  
star in *The Good Doctor*.

## DID YOU KNOW?

- » Burnaby is home to more than 60% of Metro Vancouver's studio space.
- » Scenes from these high-profile productions were filmed right here in Burnaby!
  - *Sonic the Hedgehog (1 and 2)*
  - *Yellowjackets*
  - *The Good Doctor*
  - *The Night Agent*
  - *Alaska Daily*
  - *Deadpool (1 and 2)*

## WE'RE MAKING IT EASIER TO BUILD HOMES AND CREATE NEW JOBS

The City is taking action to make it easier for businesses and developers to get the permits they need to help our community grow. These permits lead to new homes and new jobs in our community.

This year, the City will roll out new processes and pilot projects designed to make it easier to obtain a building or development permit in Burnaby. We're also making the application process more transparent by providing step-by-step guidelines outlining what information is needed and when.

By improving our application system, business owners and developers will be able to spend more time what they do best—growing their business and building homes.

With over 11,000 residential units currently in construction in Burnaby and another 45,000 in development, improving the City's permitting process will ensure these units can be built faster to meet the needs of our growing city.

Learn more: [Burnaby.ca/DAP](https://Burnaby.ca/DAP)





## EVENTS

The following are just a few of the events coming to Burnaby in the months ahead.

For more details visit [Burnaby.ca/Events](https://Burnaby.ca/Events)

### HATS OFF DAY

**What:** Street party hosted by Burnaby Heights Merchants on Hastings Street, featuring entertainers and free activities.

**When:** Saturday, June 3  
9:30 am-4 pm

**Where:** Hastings Street between Boundary and Gamma

### NATIONAL INDIGENOUS PEOPLES DAY

**What:** Enjoy music, dance, storytelling and more.

**When:** Wednesday, June 21, Noon-5 pm

**Where:** Edmonds Park and Plaza (7433 Edmonds Street)

### RCMP MUSICAL RIDE

**What:** 32 Police officers and their horses performing intricate formations and drills. Ticketed event.

**When:** Monday, June 26, 7 pm

**Where:** Swangard Stadium



### CANADA DAY

**What:** Celebrate Canada's 156<sup>th</sup> birthday at one of three locations.

**When:** Saturday, July 1

**Where:** Burnaby Village Museum, Edmonds Park and Plaza, Central Boulevard

### SYMPHONY IN THE PARK

**What:** Free performance by the Vancouver Symphony Orchestra.

**When:** Saturday, July 15

**Where:** Deer Lake Park

### OPERA IN THE PARK

**What:** Free performance by the Vancouver Opera.

**When:** Sunday, July 16

**Where:** Deer Lake Park

### BURNABY PRIDE

**What:** Live performances, info booths, food trucks and activities.

**When:** Saturday, July 22, Noon-6 pm

**Where:** Civic Square (outside the Bob Prittie Metrotown Library Branch)

### BURNABY BLUES + ROOTS

**What:** One of the region's premier outdoor music festivals.

**When:** Saturday, August 12

**Where:** Deer Lake Park

**NEW!** Free admission



## STAY CONNECTED

Stay up-to-date on the City's initiatives, programs and upcoming events!

- » Sign up to receive our eNewsletters delivered to your inbox
- » Download our BurnabyConnect app, and get everything you need in the palm of your hand
- » Subscribe to our YouTube channel @TheCityofBurnaby
- » Follow us on social media: @cityofburnaby

Learn more: [Burnaby.ca/CityConnect](https://Burnaby.ca/CityConnect)

## REMINDERS



- » Property Tax due Wednesday, July 5, 2023.
- » Dog Licence renewals. You can now pay online at [Burnaby.ca/MyProperty](https://Burnaby.ca/MyProperty)

## YOUR MAYOR AND COUNCILLORS



From left to right Councillor Pietro Calendino, Councillor Sav Dhaliwal, Councillor Alison Gu, Councillor Joe Keithley, Mayor Mike Hurley, Councillor Richard T. Lee, Councillor Maita Santiago, Councillor Daniel Tetrault and Councillor James Wang

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